

Return						
We need to take quick action to support our smaller/grassroots community groups and community centers and those who have been affected by loss of income as a result of lockdown and those who need capacity and support to change their operating models to one that can cope with the impact of social distancing. This will enable them to return to playing the important roles they play within their local communities						
Action	Start Date	End Date	Resources required (staff, systems etc)	Desired Outcome	Additional Notes	Action Code
Establish a one off recovery fund for small/grassroots organisations and community centres to support them with one-off grant payments to either deal with financial implications of C-19; or to support them adopt their business model	Jul-20	Dec-20	£10k from Covid-19 reserve Leanne Purnell (GCC) leading	continued viability of small VCS/grass roots organisations and community centres VCS oragniations able to shift their business on-line	Approval at July Cabinet	CR-1
Introduce a Business Mentoring Scheme that will broker informal business mentoring/coaching and knowledge transfer	Jul-20	Dec-20	Bev Headman-Faeron (GCC) leading with input/support from Adam Wassell Growth Hub support Treasure Seekers / Know your patch networks Business Mentors	VCS/grassroots organisations developing skills and being able to adapt their businesses to continue to thrive during C-19	Approval at July Cabinet	CR-2
Retain						
We need to retain the good will and enthusiasm of the many volunteers and volunteer organisers in the City						
Action	Start Date	End Date	Resources required	Desired Outcome	Additional Notes	Action Code
Pilot a digital solution (Groop App) to enable better organisation of local volunteers/help at neighbourhood or street level	May-20	May-21	Software and consultancy support to tailor approach (funded through City C-19 grants) Volunteers Richard Holmes (GCBC) leading	Digital platform for local groups/wards to manage localised help and support and community building activities on a day to day basis System to organise local help across the whole City in cases for emergencies (ie second C-19 spike or other LRF needs)	It has been agreed that the GCBC will take on the oversight of this work. Informal agreement being preapred	CR-3
Support the creation of a county-wide portal and mechanism to recruit, on-board and place people who wish to volunteer	May-20	Dec-20	This project is part of a county wide initiatives which is overseen by the EAC (Enabling Active Communities) partnership Anne Brinkhoff (GCC) leading	County wide mechanism to promote and manage volunteers, ensuring that we maximise volunteering capacity for Gloucestershire	This project focuses on more formal volunteering as opposed to the provision of informal help within neighbourhoods	CR-4

Resist						
We want to build on the positive changes in how we behaved during the pandemic, continuing to be less hierarchical, more values driven and with more passion. We want to engage in a focused, open and honest manner that leads to good outcomes and where we understand and accept the pressures and constraints we face and try to work together to overcome these						
Action	Start Date	End Date	Resources required	Desired Outcome	Additional Notes	Action Code
Changing our communication and the way we consult and engage with communities, particularly on Budgets, Strategies and the Council Plan	Sep-20	Apr-21	Staff time Gupti Gosine (GCC) leading with input from Liam Moran and Richard Holmes (GCBC)	Better engagement with citizens; active and meaningful dialogue leading to a sense of joint stewardship of resources	Needs to be scoped in detail	CR-5
Re-imagine						
We want to create the conditions that can address inequalities across our communities and encourage and equip local people to come together, articulate their vision and hopes for their localities and take steps to realise this						
Action	Start Date	End Date	Resources required	Desired Outcome	Additional Notes	Action Code
Building on the Food Consortium, and working in partnership with the Gloucester Gateway Trust and others, we will develop a Gloucester Food Project that will improve access to food for those in food poverty and will augment this in creative ways by using food as a means to be healthy, creative, learn skills or create jobs	May-20	tbc	External Funding (including but not limited to £35k from Defra; £8k from existing C-19 funding) Partner commitment, including Culture Trust, Public Health, Together in Matson Leanne Purnell (GCC) leading with Mark Gale (The Gateway)	Reduce food poverty across the City; improve wellbeing and health and address health inequalities		CR-6
Implement an innovative social value policy and toolkit that will not only provide resources for community projects and activities but also encourage real opportunities for our communities to benefit from the physical development and regeneration and some of our large contracts in the city, particularly to raise ambition and create skills and employment opportunities	Mar-20	May-21	Council wide leadership (Placea and Communities) Lead by Ruth Saunders with operational delivery through Adam Wassell	Social Value Policy and Social Value Portal as policy requirements and mechanism to ensure that physical regeneration and large contracts contribute to the generation of social value for everyone in the City	Council Plan priority	CR-7
Working with the Gloucester Community Building Collective CIC, further strengthen community building activity across all parts of the City and support local people in the delivery of community led projects	Jul-20	Mar-21	Relationships and engagement with GCBC Community Wellbeing Team Richard Holmes, GCBC	Increase in local action and support at neighbourhood level. Decrease in social isolation.	Council Plan priority	CR-8
Re-destination the form and function of the				Better knowledge and engagement with the		

Re-designing the form and function of the relationship between the City Council and the VCS in Gloucester to ensure maximum support and knowledge transfer within the resource envelope we have	Jul-20	May-21	Your Gloucester Grants in tandem with CR-1 and CR-2 above Gupti Gosine and Bev Headman-Fearon	Better knowledge and engagement with the VCS in Gloucester as a whole Ability to quickly share information Mechanism for facilitating links, mutual aid/support and networks with Gloucester	Also address other recommendations from the VCS Stock take report Links to CR-5	CR-9
Create a local mechanism where we work with other statutory organisations and create better and more bespoke support packages around people with vulnerabilities, linking them into local support networks where possible	Sep-20	Sep-21	Partners (ie Police, Early Help Partnership; GCBC) Data Sharing arrangements Budget for training, CBR checks Partnerships (Stronger and Safer Gloucester; Safer Gloucestershire) Gupti Gosine, Anne Brinkhoff	Sight of most complex cases, vulnerable people Mechanisms/protocols that enable multi-agency discussions use of local assets (individuals/groups) to support the most vulnerable	Needs to be scoped in detail	CR-10

C-19 Community Recovery - Action Plan

No.	Action	Deadline	Revised Deadline	Lead	RAG	Comment
RETURN						
CR1 - One off Recovery Fund						
CR1.1	Cabinet approval of Recovery Fund	01/07/20		Leanne P		complete
CR1.2	Circulate guidance to VCS/Community Groups	20/08/20		Leanne P		Press release issued on 26/08, emailed to Glos VCS Alliance for fuding bulletin, emailed to community contacts, social media posts to be scheduled
CR1.3	Process Applications (first come first served)	20/08/20		Leanne P		
CR1.4	Follow up projects to identify impact/good news stories	30/09/20		Leanne P		
CR2 - Business Mentoring Scheme						
CR2.1	Make contact with the Growth Hub to scope scheme	01/07/20		Bev H		Completed
CR2.2	Prepare marketing information	01/08/20	20-Sep	Bev H		Ongoing
CR2.3	Promote to VCS/Community Organisations	Aug-Sept 20		Bev H		Ongoing
CR2.4	Implement scheme (ie individual matches) and monitor impact			Bev H		
RETAIN						
CR3 - Pilot of digital solutions (Groop App)						
CR3.1	Discovery Phase: Identify suitable digital platform	May-June 20		Richard H		Identification of Groop platform.
CR3.2	Trial phase and set up of system infrastructure	July-Aug 20		Richard H		System established, with infrastructure set up
CR3.3	On Boarding	Sept-Oct 20		Richard H		Limited interest from community groups. Promoted from onboarding sessions, promoted at Know your patch.
CR3.4	Secure longer term funding	July-Aug 20		Richard H		Funding application submitted to Local Digital - unsuccessful. Other funding streams being identified
CR3.5	Implementation and ongoing usage	Oct-20		Richard H		RH met with County and City Communications team to use Groop has the primary route to communicate covid19 messgaes to community co-ordinators. Training session with Comms officers planned on 3rd Sept.
CR4 - Volunterrting mechanisms						
CR4.1	Phase 1: Design county wide survey targetting all volunteers who signed up through the Help Hub to ascertain: a) on-going interest and b) commitment to new mechanism	Jun-20		Anne B		Survey distributed in June with deadline of 24th July. 1004 responses received with largely positive feedback
CR4.2	Distribute survey, collate and analyse results	July-Aug 20		Anne B		
CR4.3	Phase 2: scope design process for county wide volunteering mechanism	Sep-20		Anne B		Brief for phase 2 developed. Strategic oversight through EAC
CR4.4	Design	Sept-Oct 20		Anne B		
CR4.5	Implementation and Testing	Nov-20		Anne B		
RESIST						
CR5 - Meaningful consultation						
CR5.1	Reach out to CIC/community builders and discuss the idea of a consultation partnership for a select number of policies –	July-Aug 20		Gupti G		Scoping discussion held, Working principles to be finalised

CR5.2	Create a service level or other agreement with the CIC	Aug-Sept 20	Gupti G	Further discussions to be held early September to consider proposed Working Principles
CR5.3	Create a consultation strategy framework for Gloucester City Council	Sept-Nov 20	Gupti G	

RE-IMAGINE				
CR6 - Food Project				
CR6.1	With partners, short -term food provision to most vulnerable (DEFRA; FareShare)	July-Aug 20	Leanne P	Completed
CR6.2	Food provision during School Holidays (Tuffley Club)	July-Aug 20	Leanne P	Completed
CR6.3	Linking with Gloucestershire Food Strategy (PH) to develop a longer term plan around food security and wellbeing and health	01/07/20	Leanne P	Ongoing
CR6.4	Creation of a 'Resilience Forum' to review means to use food to promote wellbeing and health	Sept	Leanne P	Scoping to be done with Jennie Watkins and Mark Gale
CR6.5	Put together a medium-term strategy for the City focusing on a) food provision; and b) food as a means to achieving wider social / health objectives	Sept	Leanne P	Currently speaking with community groups and food partners to find out what's worked well, what's next and what do they need which will give a starting point to a vision and strategy
CR7 - Social Value Policy				
CR6.1	Adopt social value policy	Mar-20	Oct-20 Ruth S	Currently being consulted on and due to Cabinet for adoption October 2020
CR6.2	Commission Social Value Portal to develop bespoke SV Measurement Framework (TOMS)	Jul-20	Ruth S	Commissioned
CR6.3	Establish Social Value Taskforce (City Council and external stakeholders)	Jul-20	Ruth S	Taskforce have met for first workshop with SV Portal Team
CR6.4	Needs and Opportunities Social Value Survey	July-Aug 20	Ruth S	In progress
CR6.5	Draft, consult and finalise TOMS	Aug-20	Ruth S	In progress
CR6.6	Finalise and launch Social Value guidance and toolkit	Sep-20	Oct-20 Ruth S	Now planned for October
CR8 - Strengthening Community Building				
CR8.1	Implement community building plans in Barton and Tredworth (sponsored by We can Move)	01/07/20	Richard H	Contracts in place, officer in post. Community builders out connecting residents.
CR8.2	Implement community building plans in Kingsholm (funded by CCG)	01/07/20	Richard H	Contracts in place, officer in post. Community builders out connecting residents.
CR8.3	Launch Neighbourhood Fund with We can move	01/09/20	Richard H	Launches 1st September. £10k of funding to enable resident led change. Sustainability plan being developed for longer term investment.
CR8.4	Evaluate impact with University of Bristol	01/09/20	Richard H	Contract in place. Recruitment for embedded research underway. Training on Ripple effect mapping scheduled for 26/8/20
CR9 - Relationship with VCS				
CR9.1	Consult on scope/structure of engagement with VCS, including findings from stocktake	July-Aug 20	Sept Gupti G	Scoping Exercise conducted, discussions to finalise structure to be held Sept
CR9.2	Establish new channel for information sharing (ie Teams; Drop-box)	01/10/20	Sept Gupti G	Testing of accessibility to various platforms, to be scheduled for early September
CR9.3	Design new engagement framework and implement	01/10/20	Gupti G	
CR10 - Local mechanism for support networks				

to be scoped with County Council Early Help Team

Anne B

Meeting with Abi Fletcher, Early Help team; expect scoping exercise to be concluded by mid-September

CR11 - Support the VCS to be digitally mature

to be scoped once Digital Strategy approved

tbc